

TESSI APPOINTS YVAN SAULE AS GROUP CHIEF TECHNOLOGY OFFICER TO ACCELERATE DEVELOPMENT OF AGENTIC AI

Tessi, a BPO specialist, in an agentic world, has appointed a Group Chief Technology Officer who joins the Executive Committee. Reporting to Alain de Lambilly, the Group's CEO, Yvan Saule will be tasked with accelerating the roll-out of artificial intelligence and agentic automation at the heart of Tessi's business lines. The creation of this role builds on the momentum generated by the Group following Thibaud Simphal's appointment to the Supervisory Board.



This appointment is part of a transformation that is already underway, in which technology plays a central role in the Group's strategy. The aim is to equip Tessi with modern technological tools that will enhance both the quality of service delivered to clients and the day-to-day working lives of staff, with operations being progressively automated and enhanced by artificial intelligence.

A recognized expertise

Yvan Saule is a graduate of the IMT Atlantique engineering school and holds an Executive MBA in digital business transformation. He joined Tessi following a career focused on technology and innovation, having worked for leading players in the digital sector.

Until 2026, he developed the world's first SaaS platform dedicated to credit insurance at Tinubu. Prior to that, until 2024, he had headed up R&D and technological innovation at Brevo, an all-in-one marketing platform. From 2020 to 2022, he was Vice-President of Engineering at Octopia, Cdiscount's marketplace solution, where he led the launch of the platform and grew the engineering team from 8 to 300 engineers in two years. He also served for over ten years as Chief Technology Officer for France at Publicis Sapient, a digital strategy consultancy firm.



An ambitious roadmap

At Tessi, Yvan Saule's role will be to ensure that technology acts as a driver of value for clients and provides practical support for the teams. This will involve the gradual roll-out of artificial intelligence and agentic orchestration, with a view to enhancing service quality, strengthening client support and improving the competitiveness of the Group's offerings.

According to Alain de Lambilly, CEO of Tessi: « *In our industry, value will go to those who master the most complex processes and know how to enhance them using artificial intelligence. That is our conviction, and it is precisely why we have created this role. By entrusting the technology to Yvan Saule, we are equipping ourselves to become the leading specialist BPO provider in an agentic world, particularly in sectors where trust is non-negotiable.* »

According to Yvan Saule, Group CTO at Tessi: « *Joining Tessi means being part of a group with recognised expertise and a strong, shared ambition: to make technology and AI the real drivers of growth. I was won over by the scale of the project, the diversity of roles and clients, and the energy of the teams. But it is also the magnitude of the challenge and the shared conviction that the best is yet to come. I look forward to contributing to this, alongside the people who are the Group's strength.* »

About the Tessi Group

Tessi is an international leader in Business Process Outsourcing, operating in a world driven by AI and agentic technology. The Group supports companies and public institutions in transforming their business processes. Its expertise and sovereign technological platforms, including AI, enhance operational reliability and accelerate client performance. Operating in over 14 countries, Tessi employs 14,200 people and generated turnover of €545 million in 2025.

For more information, visit tessi.eu

Contacts

Tessi

Tél. +33 (0)4 76 70 59 10
communication@tessi.fr

Press

Joachim Berenguer
Tél. +33 (0)6 64 40 21 95
j.berenguer@bcadvisory.fr